

CONTACTS

CUSTOMER SERVICE

Phone: 678 710-2016

Fax: 678 737-4999

Email: CP-CustomerService@cpmedical.com

HOURS OF OPERATION

8:00am - 5:00pm (Eastern Standard Time)

ORDER PLACEMENT

- Orders may be received by fax or email.
- Purchase orders should contain the following information:
 - Billing address
 - Shipping address
 - Mfg. item code
 - Quantity
 - Price
 - Preferred shipping method
- Order confirmations will be returned within 24 hours from receipt of P.O.

DELIVERIES

- Deliveries will be made by UPS when no preferred carrier is requested.
- Ground shipment requests ship within five business days from receipt of P.O.*
(*Custom orders, private label product, or BTO items, do not apply)
- Rush shipment requests must be received by 12:00 PM (Eastern Standard Time).

GENERAL TERMS & CONDITIONS

- Minimum Order Amount: \$250
- Minimum Order Fee: \$20
- Drop Ship Fee: \$15