

CONTACTS

CUSTOMER SERVICE

Phone: 678 710-2016

Fax: 678 737-4999

Email: CP-CustomerService@cpmedical.com

HOURS OF OPERATION

8:00am - 5:00pm (Eastern Standard Time)

RETURN POLICY

DISTRIBUTORS

- CP Medical will accept the return of usable goods up to 90 days after invoice date.
- Items must be in unopened original packaging and have an expiration date greater than one year after they are received at CP Medical.
- Prior authorization must be obtained by requesting an RGA number. Returned items received without prior authorization (RGA) may result in those items being shipped back to sender or credit denied.
- Private label items do not qualify for return.
- Short dated items do not qualify for return.
- Special order or BTO items are non returnable.
- Returned items for credit are subject to a 20% restocking fee.
- Original shipping charges do not qualify for credit.
- RGA numbers expire 30 days from issue date.

END USERS

- All CP Medical products come with a full 100% Satisfaction Guarantee. If you use a CP Medical product and are not happy with it for any reason, simply return it to us for a full refund or replacement.
- Prior authorization must be obtained by requesting an RGA number. Returned items received without prior authorization (RGA) may result in those items being shipped back to sender or credit denied.

RETURN ADDRESS

1775 Corporate Drive, Ste 150
Norcross, GA 30093 USA